

## WELCOME

**to Wasaga Distribution's newsletter:**  
*your source for timely and helpful information that matters to you.*

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### COST OF SERVICE RATE APPLICATION:

We are excited to share with our valued customers and stakeholders that we have filed our Cost-of-Service Application with the Ontario Energy Board (OEB).

What does this mean for you?

**1. Transparency:** Filing our Cost-of-Service Application demonstrates our commitment to transparency and accountability. We aim to provide a clear understanding of how we calculate rates and ensure they are fair and sustainable.

**2. Affordability:** We understand the importance of affordable and reliable energy services. This filing allows us to assess our costs and investments carefully to strike the right balance between quality service and cost-effectiveness.

**3. Customer-Centric Approach:** Your feedback is crucial to us. Throughout this process, we will continue to engage with our customers to gather insights and preferences to better tailor our services to your needs. Your partnership and support are invaluable to us as we navigate this important phase. We look forward to working closely with the OEB and all stakeholders to meet the energy needs of our community efficiently and responsibly.

For more information, please visit our website or contact our customer service team.

### GREEN BUTTON

**Exciting News!** We're thrilled to announce the launch of Green Button, a new initiative aimed at promoting energy efficiency and sustainability in our community. With Green Button, you'll have easy access to your energy usage data, empowering you to make informed choices about your electricity consumption. Together, we can work towards a greener and more sustainable future. Join us in taking a step towards an eco-friendlier and energy-efficient tomorrow with Green Button!

### NEW RATES

On Thursday, October 19th, the Ontario Energy Board announced its Regulated Price Plan rates will increase on November 1st, 2023. Also, effective November 1st the Ontario Electricity Rebate will be increased to 19.3%. Below are the new rates that will be effective November 1st, 2023.

Time of Use	Off-Peak Mon-Fri 7pm - 7am	Off-Peak Weekends 7am-7am	Mid-Peak Mon-Fri 11am-5pm	On-Peak Mon-Fri 7-11am, 5-7pm
	8.7¢	8.7¢	12.2¢	18.2¢
Tiered	Tier 1 (First 1000 kWh)	Tier 2 (After 1000 kWh)		
	10.3¢	12.5¢		
Ultra-Low	Overnight Mon-Sun 11pm-7am	Weekends Sat & Sun, Holidays 7am-11pm	Mid-peak Mon-Fri 7am-4pm 9pm-11pm	On-peak Mon-Fri 4pm-9pm
	2.8¢	8.7¢	12.2¢	28.6¢

### BE STORM READY!

Winter storms are inevitable, heavy accumulations of ice and snow coupled with fluctuating winter temperatures can bring down limbs and trees on the lines. This can disrupt power. In a winter storm emergency, restoring power and heat to consumers is the highest priority and our crews work around the clock to restore service. It is important to ensure you are prepared for an outage. It is recommended that you update your 72-hour emergency. For more information about your 72-hour kit please visit <https://www.getprepared.gc.ca/index-eng.aspx>



## DISCOVER HOW TO SAVE BIG WITH ENERGY EFFICIENCY

1. We're shedding light on the latest save on Energy Programs that can help you reduce your energy bills and carbon footprint. Learn about innovative strategies, rebates, and tips to make your home or business more energy-efficient. Don't miss out on these opportunities to save while making a positive impact on the environment.

The following programs are available through Save on Energy:

- **The Energy Affordability Program** offers energy-saving upgrades tailored to the specific needs of your

home, all at no cost.

- **Small Business Program** – Drive your business forward with Save on Energy incentives of up to \$2000 for eligible lighting equipment and up to \$2500 for eligible non-lighting equipment.

For more information, please visit [www.saveonenergy.ca](http://www.saveonenergy.ca)

2. Enbridge Gas and Canada's Greener Homes Grant have partnered to provide rebates towards eligible retrofits such as home insulation, windows and doors, and heat pumps. For more information on these programs visit [www.enbridgegas.com](http://www.enbridgegas.com)

## UNDERSTANDING YOUR BILL

In Ontario, an electricity bill typically consists of several components that make up the total charges:

**1 Energy Charges** – The largest component of your bill, this is the portion of your bill based on the amount of electricity you use, measured in kilowatt-hours (kWh).

**2 Service Charges** – These charges cover the cost of maintaining the power grid, infrastructure, and other operational expenses incurred by the utility.

**3 Regulatory Charges** – These charges are fees imposed by government agencies to support the

costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.

**4 Transmission Charges** – A variable charge for the costs of transmitters to operate and maintain the high-voltage transmission system that carries electricity from generating stations to the utility.

**5 Line Loss** – This charge represents the energy that is lost as heat during the transmission and distribution of electricity from power plants to your home or business.

**6 HST** – The Harmonized Sales Tax (HST) is applied to your electricity bill as a consumption tax.

## RENEWABLE ENERGY UPDATE:

Ontario has embarked on an impressive journey toward a sustainable and renewable energy future. With a commitment to transitioning away from fossil fuels, the province has become a shining example of clean energy innovation in Canada.

Key highlights of Ontario's renewable energy landscape include:

**1 Solar Power:** Solar panels adorn rooftops and fields harnessing the abundant sunshine to generate clean electricity.

**2 Wind Energy:** Iconic wind turbines dot the landscape, capturing the power of the Great Lakes breezes.

**3 Hydroelectric Power:** The province boasts a rich network of rivers and lakes, enabling the generation of hydroelectric power. It's a reliable and consistent source of renewable energy.

**4 Bioenergy:** Biomass and Biogas facilities convert organic materials into renewable energy, reducing waste and emissions.

**5 Green Initiatives:** Ontario's Green Energy Act has been pivotal in promoting renewable energy projects, energy efficiency, and conservation efforts.

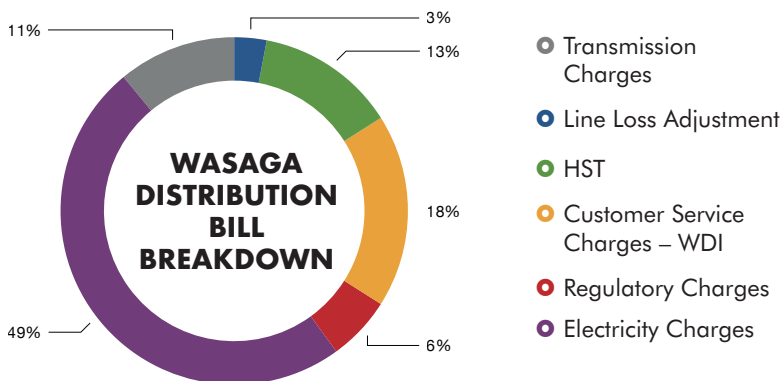
**6 Energy Storage:** Investments in Energy Storage technologies ensure a stable and resilient grid, even when the sun isn't shining, or the wind isn't blowing.

## WORK AROUND TOWN

From October-December our crews will be working in the following areas replacing poles, conductors, and transformers:

- Sunnidale Road between Melrose and Mosley St
- Nancy St.
- Laidlaw St. and Elm Dr.
- 23rd St N
- 13th St N and Sandpiper
- 13th St S to Old Mosley and 14th St S

As part of our Vegetation Management Plan Wasaga Distribution will be concentrating in the west end of the Town from October to December trimming trees away from power lines. This essential maintenance helps prevent power outages and ensures your safety. Trimming trees near hydro lines reduces the risk of branches causing electrical disruption during storms or heavy winds.



## LET'S STAY CONNECTED!

Follow our social media channels to stay up to date with timely Wasaga Distribution news at your fingertips.



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@wasagahydro



Like us on Facebook for energy  
conservation tips & more



Sign-up for our e-newsletter  
@ www.wasagadist.ca