

WELCOME

to Wasaga Distribution's newsletter:
*your source for timely and helpful
information that matters to you.*

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CONSERVATION TIPS

The typical Wasaga Beach residential household uses 8,000 kWh of electricity per year. To help reduce your electricity bills here are some energy savings tips:

- **Find and seal leaks** – add caulking and weather stripping to seal any air leaks around doors and windows.
- **Open your blinds** – use free heat from the sun during the day.
- **Service your furnace** – replace your furnace filter on a regular basis and have a technician come in to ensure your furnace is in proper working order.
- **Keep your vents clear** – make sure your vents and grates are not blocked by furniture.
- **Use a Programmable Thermostat** – adjust the temperature of your home as low as is comfortable for you. When you are asleep or out of the house turn the thermostat down to save as much as 10% a year on your heating bills.
- **Use your Ceiling Fans** – reverse the direction of your ceiling fans to ensure constant circulation of your air.
- **Lighting and appliances** – when purchasing new appliances look for the energy star sticker. Use LED lightbulbs for your lighting.

SAFETY

It's time to update your 72-hour emergency kit

When was the last time you reviewed your 72-hour emergency kit? It is recommended that you replenish supplies that you've used. Replace expired items every six months in the spring and fall. Your kit should contain some basic supplies to be self-sufficient for at least 72 hours, such as non-perishable food, bottled water, and a flashlight. Keep these items together in something easy to carry, like a backpack, and in an easily accessible location in your home, such as the front closet. Be sure to include your pets in your emergency planning.

INDUSTRY NEWS:

Pickering Nuclear Generating Station

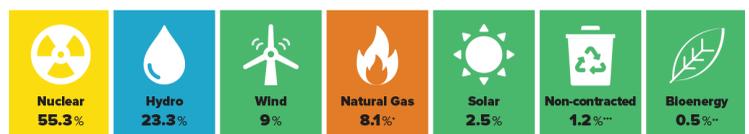
On Monday, October 3rd, 2022, The Minister of Energy Todd Smith, announced the province's support for Ontario Power Generation to further extend life at the Pickering Nuclear Generating Station. This extension, if approved by the Ontario Energy Board (OEB) and the Canadian Nuclear Safety Commission (CNSC), would mean that Ontario's electricity grid will continue to rely on these units until the end of September 2026.

Ontario System Wide Supply Mix

It takes many electricity sources to power our province. Check out what was the biggest contributor in 2022.

Where does Ontario's electricity come from?

The following is a breakdown of Ontario's system-wide supply mix for 2021.



* Includes Lennox and dual fuel (natural gas/bioenergy) consistent with IESO. ** IESO's embedded generation data set combines biomass and gas. *** Non-Contracted represents a variety of fuel types that the IESO is unable to categorize due to a lack of information from Local Distribution Companies (LDCs).

LET'S STAY CONNECTED!

Follow our social media channels to stay up to date with timely Wasaga Distribution news at your fingertips.



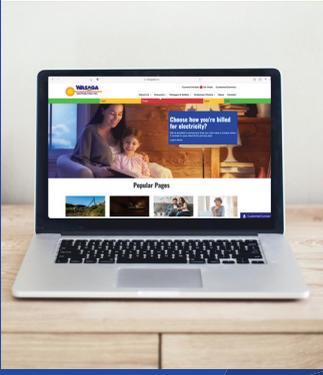
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tips & more



Sign-up for our
e-newsletter
@ www.wasagadist.ca



WEBSITE UPDATE

Wasaga Distribution is pleased to announce the launch of our brand new website! After months of hard work and dedication, we are delighted to officially announce the launch. The new site can still be found at www.wasagadist.ca. Our goal with this new website is to provide an easier more interactive experience with higher visibility of frequently visited sections, and an outage

map. Amongst the new features, the site contains integrated social media buttons for Facebook and Twitter to foster improved communication with our customers. In the future, we are looking to expand our customer portal and add the green button initiative, which will allow you to track your gas and hydro usage in one spot. If you have any questions, suggestions, or feedback on our new website please feel free to contact us today.

REGULATORY NEWS

WASAGA DISTRIBUTION'S 2021 OEB SCORECARD

Every year Wasaga Distribution submits to the Ontario Energy Board (OEB) comprehensive performance information. The scorecard shows data within the following four key areas of performance:

- Customer Focus
- Operational effectiveness
- Public Policy and responsiveness
- Financial performance

Wasaga Distribution is pleased to publish this year's scorecard. To view our 2021 Scorecard please visit our website.

2021 OEB PEG REPORT

Each year the Ontario Energy Board releases cost efficiencies of local distribution companies.

In recent years Wasaga Distribution has always placed in the top 5 of its comparative group. Wasaga Distribution Inc. is pleased to announce that it is once again placed in the top five of our comparative group coming in as the 3rd most efficient utility.

WASAGA DISTRIBUTION FILES FOR A RATE INCREASE FOR MAY 1ST, 2023

Wasaga Distribution has completed its application to the OEB to request an increase in its rates. Wasaga Distribution strives to keep the impacts of rates to our customers to a minimum, at this time the Utility will be looking for a small increase to cover the increase of inflation. To view the Wasaga Distributions application please visit the OEB's website.

ONGOING WORK AROUND TOWN

In July 2020 Wasaga Distribution completed it's 2021-2025 Strategic Plan. One of the Goals identified was to support Wasaga Beach's population growth. Wasaga Distribution continues to do this by investing in infrastructure which includes rebuilding pole lines with new poles, transformers, and wires. Some of the projects that Wasaga Distribution is currently working on or have completed in 2022 are as follows:

- Pole line replacement with upgrades to transformers and wire on River Rd W, Knox Rd W, Morgan Road, 29th St N, and 34th St N.
- An extension of a powerline on Northgate Rd is nearing completion and will allow us to service the new senior's home.
- An extension of a powerline on Albert St will allow us to service new development in the area.
- A new 10 MVA Substation on Sunnidale Road to service the new developments in the Sunnidale area. The additional capacity will also be used to lessen loads on other substations.
- Wasaga Distribution continues to invest in vegetation management and will be focusing its efforts this fall on the west end of town.

CUSTOMER PRIORITY PREFERENCE SURVEY

Our customers are important to us. We want you to know that we are listening and that we VALUE YOUR INPUT.

Wasaga Distribution is researching customers' preferred priorities. This survey aims to establish what is most important to our customers, allowing us to accurately plan and prioritize investments and make the changes customers want to see while ensuring that we continue to provide safe and reliable electricity distribution to our customers. Please take a few minutes to complete our survey through our website. If you do not have access to a computer or Internet, please give our office a call at (705) 429-2517 and we would be happy to complete the survey with you over the phone.