

**TARIFF OF RATES AND CHARGES**  
**Commencing on or after May1, 2017**

**RESIDENTIAL -ACCOUNT TYPE R1 - Monthly Billing (30 day)**

**YOUR ELECTRICITY CHARGES**

	RATE (\$)	TIME
<b>On Peak Energy</b>	0.157/kWh	Weekdays 11am - 5pm
<b>Mid Peak Energy</b>	0.113/kWh	Weekdays 7-11am & 5-7pm
<b>Off Peak Energy</b>	0.077/kWh	Weekdays 7pm-7am; Weekends & Holidays

**DELIVERY (Sum of following charges)**

Service Charge	17.56	/ Mth
Smart Meter Fund Adder	0.79	/ Mth
Distribution Volumetric	0.0081	/kWh
Low Voltage Service	0.0024	/kWh
Regulatory Asset Disposition	0.0001	/kWh
Network Service Rate*	0.0068	/kWh
Transmission Connection*	0.0040	/kWh

**REGULATORY CHARGES (Sum of the following charges)**

Wholesale Market Service*	0.0032	/kWh
Capacity Based Recovery*	0.0004	/kWh
Rural Rate Protection*	0.0021	/kWh
Standard Supply Administration	0.25	/Mth

**TOTAL ELECTRICITY CHARGES**                      Sum of charges above

**TAXES**

HST (866731649)	13% On TOTAL ELECTRICITY CHARGES
PROVINCIAL REBATE	(8%) On TOTAL ELECTRICITY CHARGES

**TOTAL AMOUNT DUE**                                      TOTAL ELECTRICITY CHARGES PLUS TAXES

\* To be grossed up by the Total Loss Factor (TLF 8.02%)

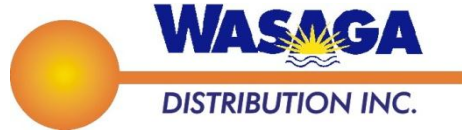
**SPECIFIC SERVICE CHARGES**

**Customer Administration**

Arrears Certificate	\$15.00
Statement of Account	\$15.00
Request for other billing information	\$15.00
Easement Letter	\$15.00
Income Tax Letter	\$15.00
Account History	\$15.00
Credit reference/credit check (plus credit agency fees)	\$15.00
Returned Cheque Charge	\$15.00
Legal Letter Charge	\$15.00
Account Set-up Charge	\$30.00
Special Meter Reads	\$30.00
Dispute Meter Charges plus Measurement Canada fees	\$30.00

**Non -Payment of Account**

Late payment (per Month)	1.50%
Late payment (per Annum)	19.56%
Collection of Account Charge-no disconnect	\$30.00
Reconnection – regular working hours	\$65.00
Reconnection – after regular working hours	\$185.00
Disconnect & Reconnect during hours – Service at pole	\$185.00
Disconnect & Reconnect after hours – Service at pole	\$415.00
Temporary Service, install & remove	\$150.00
Transformer ownership allowance	\$0.60/KW
Install/Remove load control device-during regular hours	\$65.00
Install/Remove load control device-after regular hours	\$185.00
Reconnect underground after 6 months	\$150.00
Reconnect overhead after 6 months	\$175.00
Service Call – customer-owned equipment	\$30.00
Service Call – after regular hours	\$165.00



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**This schedule of rates has been approved by the OEB (Ontario Energy Board) and is effective for consumption on or after May 1, 2017.**  
(see reverse)

The price change for RPP consumers on TOU pricing represents a decrease of approximately \$26 or about 17% on the total bill, for a residential consumer with a typical consumption pattern who uses 750 KWh per month. The amount is lower than it would have been without the follow rate mitigation:

- \* the 8% rebate, equivalent to the provincial portion of the HST, that has been in place since January 1, 2017;
- \* the OEB's decision to remove the charge that funds the cost of the Ontario Electricity Support Program (OESP); and
- \* a portion of the bill reduction announced in the government's proposed Ontario Fair Hydro Plan.

On the back of your invoice is a Glossary of Terms and the following is an explanation as to what rates are included in those headings.

**Electricity Charges:** includes the Time of Use (TOU) Electricity Charges. These rates and blocks are determined by the Ontario Energy Board and reviewed every 6 months.

**\*\*If you have signed with a retailer, you pay their contract rate and don't receive the Regulated Price Plan (OEB approved rate).\*\***

**Delivery Charges:** Includes the Distribution Monthly Service Charge and Smart Meter Fund which are fixed monthly rates. Distribution Volumetric Charge which is a charge based on your actual kWh's, Network Service Rate and Line & Transformation Connection Service Rate which are rates charged on your kWh consumption times the adjustment factor currently at 1.0802. Also, included and based on kWh's are a Low Voltage charge, a Regulatory Asset Disposition Charge and line losses on the Cost of Power which is the adjustment factor of 1.0802 multiplied by Electricity Charges.

**Regulatory Charges:** includes a .25 per month Administration Charge. Wholesale Market Service, Capacity Based Funding kWh's and Rural Rate Protection is loss adjusted and multiplied by the adjustment factor of 1.0802.

**Adjustment Factor:** Also known as the **Total Loss Factor**. Currently set at 1.0802 to account for losses in the electrical grid. When electricity is delivered over a Powerline it is normal for a small amount of power to be consumed or lost as heat. Equipment such as wires and transformers consumes power before it gets to your home or business. The Adjustment Factor accounts for those losses. On your bill "Usage base" multiplied by the "Adjustment Factor" equals "Usage Billed".